Accessing your ACER User Account Messaging System

Step 1

Go to your [ACER User Account](#) login page (https://statreg.acer.edu.au/).

Enter your username (email address) and your password and then click 'Log In' (as indicated by the red arrows below).

If you cannot remember your password, click 'Reset my password' (as indicated by the blue arrow below) and follow the instructions on screen.

View when using a computer

View when using a mobile

Version 1
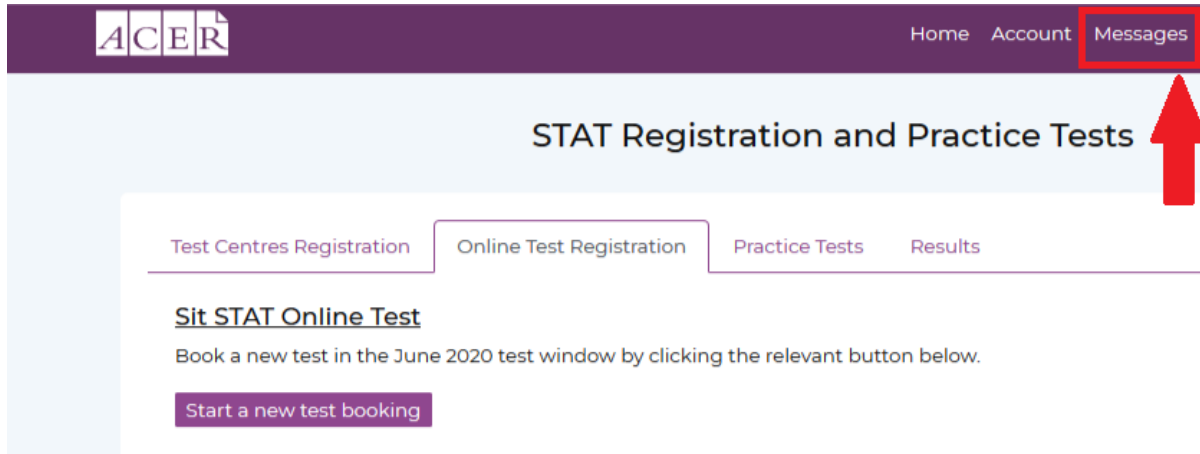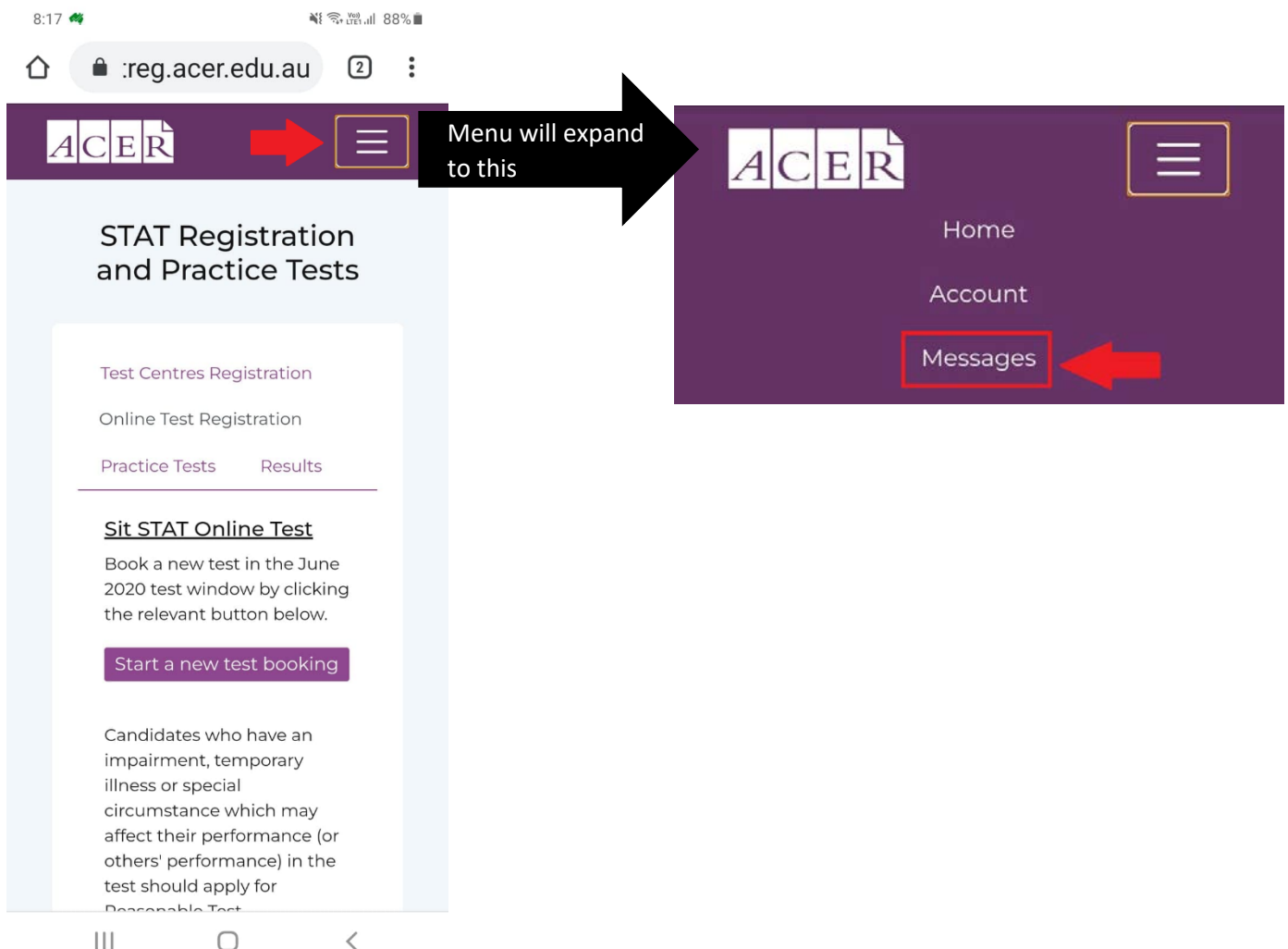
Once you have successfully logged in, you will see the 'Welcome Page'. This may look slightly different from the image below, depending which tab you land on.

Click on the 'Messages' option at the top of the screen (indicated by the red arrow below). You will have to click on the menu icon first if using a mobile phone.
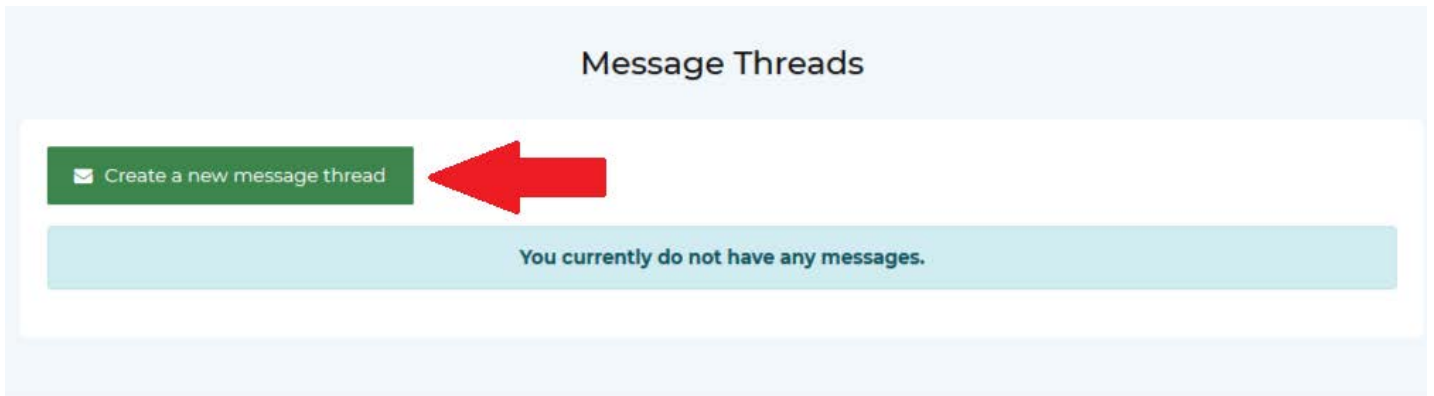
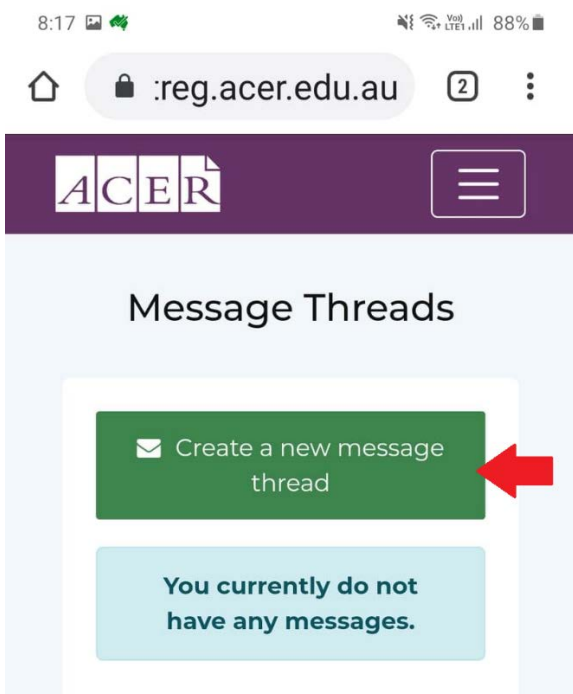***View when using a computer***

View when using a mobile

Click on 'Create a new message thread' (indicated by the red arrow below).

View when using a computer

View when using a mobile

Version 1

Step 4

Enter your subject and message text (where indicated by the red arrows below).

If you need to attach a document or image, click on 'Select files' (indicated by the blue arrow below) and search for the file/image on your computer/device.

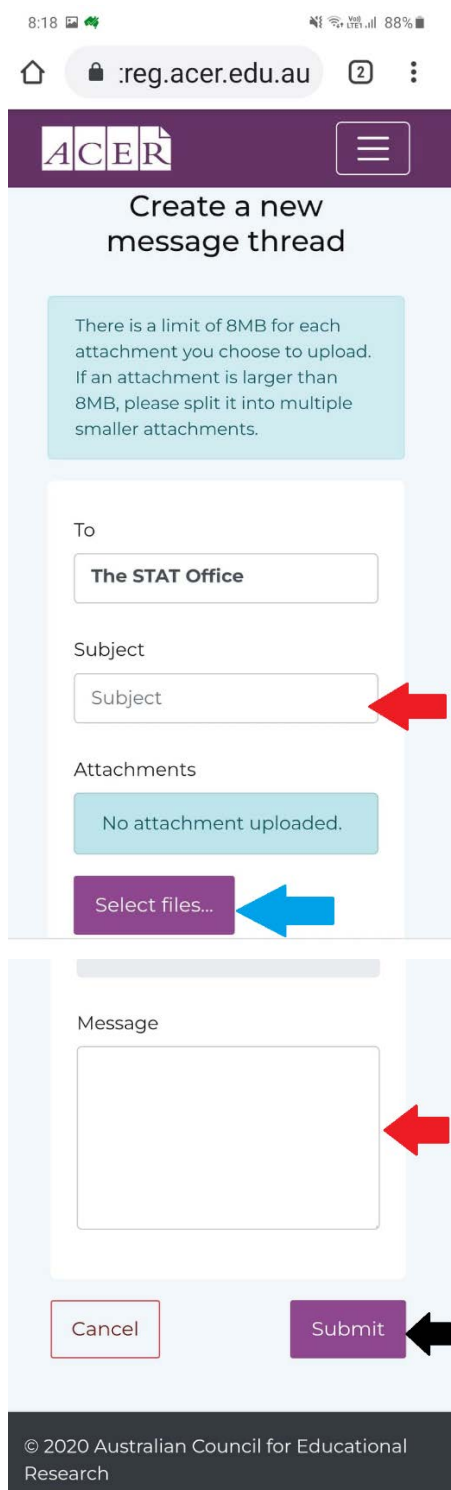When you have finished your message click 'Submit' (indicated by the black arrow below).

View when using a computer

(View when using a mobile over page)

Version 1

View when using a mobile

ACER encourages candidates to use the messaging feature in the STAT Registration so their private information is not transferred via email. While general enquiries which do not contain personal information may be sent via email, any discussion relating to personal information will be redirected via the messaging feature in STAT Registration.